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	Issued by: Optimum Heating Ltd	Date Issued: 22/05/2018	Version No: 2.0	

Introduction and aim

Optimum Heating Ltd is a Commercial Plumbing, Heating and Electrical business, operating from a site in Chivenor near Barnstaple in Devon, UK. Our main services are installation, maintenance and servicing on heating plant and electrical installations. We recognise that our operations result in emissions to air and water, and the generation of waste. It is our aim to comply with legislation and other requirements, continue to reduce the environmental impacts of our business and operate in an environmentally responsible manner. This policy describes how we will achieve our aim.

Responsibility

This environmental policy applies to all of our operations including management, office services, site operations, and procurement. John Turnbull Managing Director has overall responsibility for ensuring that sufficient resources are made available to enable the business to achieve our environmental objectives and targets and that the policy is implemented.

The Operations Director (Natalie Harris) has the day to day responsibility for ensuring that the requirements of this policy are being followed and for monitoring the effectiveness of the objectives.

However,

all employees have a responsibility in their area to ensure that the aims and objectives of the policy are met.

Commitments To

- Provide regular communication and education to our staff, subcontractors and suppliers.
- Promote energy conservation and reduce our Carbon footprint.
- To measure, monitor and minimise all waste, provide responsible disposal services and recycling where possible.
- Promote environmentally responsible policies in all our activities.
- Measure, monitor and minimise pollution levels.
- Reduce the use of natural resources such as water.
- Work with our subcontractors and suppliers to reduce theirs and our environmental impacts.
- Demonstrate value for money in environmental activities.

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Objectives During 2023, We aim to:

- make efficient use of natural resources by conserving energy and water, minimising waste and recycling where possible
- meet our duty of care requirements in relation to waste by ensuring the safe keeping, transportation and subsequent recovery or disposal of waste
- use recycled construction materials whenever these can be commercially justified
- keep transport use to a minimum and regularly service vehicles to maintain their efficiency
- work with suppliers to ensure they recognise and reduce the environmental impact of their products and transportation
- include environmental considerations in investment decisions for new plant, equipment or working practices
- inform and train all employees of the companies environmental objectives and how they can assist in meeting targets
- use the most environmentally friendly cleaning products whenever possible

Targets

To achieve our aims, we have set ourselves the following targets:

- reduce vehicle emissions to air by the scheduling of work to reduce mileage and servicing all vehicles
- reduce the generation of general and hazardous wastes by reducing the amount of stock held in stores and ensuring all jobs are accurately scoped and priced to ensure material usage is minimised
- recycle as much paper, cardboard, plastic and metal waste generated in the office as possible
- reduce paper usage by increasing the use of e-mail and electronic documentation reduce energy consumption by monitoring energy usage and training staff on basic housekeeping

Monitoring and auditing

Progress against these objectives will be monitored through a number of mediums including

- Annual management review of this environmental policy and any associated environmental procedures
- Regular internal audits of environmental procedures
- Monthly management meetings.

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Communication

This environmental policy is available at Optimum Heating head office. All members of staff will in house toolbox talks on the environmental responsibilities of their role, and will be informed of any updates or revisions via e-mail or team meetings.

REVIEWED			
Signed	<i>NHarris</i>	Date	11.04.2025
Name	Natalie Harris	Position	Operations Director